

Press Note**INTESA SANPAOLO PUBLISHES 2022 SUSTAINABILITY REPORTS:
CONSOLIDATED NON-FINANCIAL STATEMENT, TCFD REPORT AND
PRB REPORT**

Turin, Milan, 29 March 2023 – Intesa Sanpaolo has published an integrated and detailed set of sustainability reports for 2022, including: a Consolidated Non-Financial Statement (CNFS); a second TCFD Report dedicated to climate issues and the transition to a low-emissions economy; and a PRB Report – issued for the first time as a stand-alone document – reporting on progress achieved with respect to the Principles for Responsible Banking (PRB).

The CNFS remains the core of the reports. The structured, organic document provides a set of qualitative and quantitative indicators to show the Group's performance in the ESG (environmental, social and governance) area and the results achieved in 2022, supported by the other two documents, to offer all stakeholders increasingly complete and transparent reporting.

In February 2022, Intesa Sanpaolo launched the initiatives related to the objectives of its 2022-2025 Business Plan, of which ESG is one of the four pillars, with the goal of promoting the creation of sustainable value and fostering the ecological transition in Italy, while reinforcing the Group's leadership position in global rankings in terms of social impact and strong focus on climate.

In line with the commitment to achieving net-zero emissions by 2050, the new Business Plan set interim targets for 2030 related to financed emissions in four of the highest-emitting sectors: Oil&Gas, Power Generation, Automotive and Coal Mining. As highlighted in the 2022 TCFD Report, these sectors saw an overall reduction of more than 60% in absolute emissions, despite the complex period due to the consequences of the Russia-Ukraine conflict on the price and availability energy commodities.

Among the main 2022 results of the Group's commitment to sustainability – part of the 2022-2025 Business Plan goals to allocate €115 billion to society and the green transition, and €500 million to support people in need – were:

- social lending and urban regeneration: €9.3 billion in 2022, of the €25 billion allocated over the 2022-2025 Business Plan period, including €6.9 billion in loans for young people, €339 million in loans to non-profit organisations and €53 million as part of the Fund for Impact in direct support of families and individuals to ensure broader access to credit;
- funding to the green and circular economy and the ecological transition:
 - €32 billion in lending in 2021 and 2022, of the €76 billion allocated for the European Green Deal and the National Recovery & Resilience Plan over the 2021-2026 period;
 - €2.6 billion to retail customers for green mortgages, out of the €12 billion allocated over the Business Plan horizon;
- monetary contributions to the community: around €97 million in 2022
 - a particular focus on art and culture, the opening of two new museums in Turin and Naples brought the number of Intesa Sanpaolo's Gallerie d'Italia locations to four, with a total of 480,000 visitors in 2022;
 - fight against poverty with over 21.3 million interventions (including some in support of the humanitarian emergency in Ukraine), of which 15.9 million meals, over 2.2 million beds paces, ~3 million medicine prescriptions and 264,000 items of clothing;

- leadership in sustainable investments:
 - 232 funds offered by Eurizon classified under SFDR Arts. 8 and 9, with ~€110bn in assets (54% of the total, compared to 46% in 2021); over 270 engagement activities on ESG issues with nearly 200 companies;
 - 81 Fideuram funds classified as sustainable for a total of over €26 billion in assets (61% of the total), a sharp increase;
- leadership in digital:
 - more than 12 million multichannel customers with approximately 1.5 billion logins and 146 million transactions per year, thanks to state-of-the-art infrastructure and a strong offering of digital channels;
 - Intesa Sanpaolo Mobile app ranked first among all EMEA banking apps by Forrester;
 - activities for the start-up of Isybank continued in line with Business Plan targets, with ~340 specialists already dedicated;
- focus on people's well-being:
 - 1,300 hires in 2021-2022, out of the 4,600 planned over the Business Plan period, and ~2,000 people retrained out of the 8,000 planned over the Business Plan period;
 - ~12.6 million hours of training delivered in 2022, out of 50 million hours planned by 2025 and 92% of Group personnel trained on ESG topics;
 - extraordinary economic contribution of ~€80 million to ~90,000 Group employees to mitigate the impact of inflation;
 - new work organisation launched involving more flexibility in terms of daily working hours, flexible working and the introduction of the four-day working week on a voluntary basis with equal pay.

Intesa Sanpaolo continues to be a reference model for sustainability, as demonstrated by its positioning in the main international indices and rankings: it is the only Italian bank in the Dow Jones Sustainability World and Europe Indices and in CDP's Climate Change "A List", as well as the number-one bank in Europe, number-two in the world and the only one in Italy among the 100 most sustainable listed companies in the Global 100 Most Sustainable Corporations in the World 2023 ranking published by Corporate Knights. In 2022, the Group was also confirmed as the best European bank for relations with financial analysts and institutional investors and for ESG aspects, and is the only Italian bank in the global ESG Reporting Awards 2022 ranking, in the Financial (Banking) sector sustainability reporting category.

For further information about Intesa Sanpaolo sustainability reporting:
<https://group.intesasanpaolo.com/en/sustainability/sustainability-reporting>

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About Intesa Sanpaolo

Intesa Sanpaolo is Italy's leading banking group – serving families, businesses and the real economy – with a significant international presence. Intesa Sanpaolo's distinctive business model makes it a European leader in Wealth Management, Protection & Advisory, highly focused on digital and fintech. An efficient and resilient Bank, it benefits from its wholly-owned product factories in asset management and insurance. The Group's strong ESG commitment includes providing €115 billion in impact lending by 2025 to communities and for the green transition, and €500 million in contributions to support people most in need, positioning Intesa Sanpaolo as a world leader in terms of social impact. Intesa Sanpaolo is committed to Net Zero by 2030 for its own emissions and by 2050 for its loan and investment portfolios. An engaged patron of Italian culture, Intesa Sanpaolo has created its own network of museums, the *Gallerie d'Italia*, to host the bank's artistic heritage and as a venue for prestigious cultural projects.

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